





India's rapid technological advancement has profoundly transformed its society, reshaping the fabric of everyday life. The widespread adoption of smartphones and the expansion of internet connectivity have democratized access to information, education, and economic opportunities. As of March 2024, India has 954.40 million internet subscribers, making it the second-largest online population globally (PIB). This digital revolution has fueled significant economic growth, particularly in sectors like IT, e-Commerce, and FinTech. However, the impact extends beyond the economy: technology has influenced India's social structures, altered cultural practices, and reshaped social institutions and value systems. While increased access to technology has enhanced social mobility and empowered previously marginalized groups, it has also brought challenges such as a widening digital divide, changing family dynamics, and evolving cultural norms. In this context, technology has become both a catalyst for progress and a force for profound societal change in India.

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# **I.** What are the Features of Traditional Indian Society?

- Multi-religious: India is home to a multitude of religions, including Hinduism, Islam, Christianity, Sikhism, Buddhism, and Jainism. According to the 2011 Census of India, 79.8% of the population identifies as Hindu, 14.2% as Muslim, 2.3% as Christian, and 1.7% as Sikh, with other religions collectively accounting for about 2%.
- Multi-lingual: India is one of the most linguistically diverse countries globally, with 22 languages listed under Schedule VIII of the Constitution. Besides these scheduled languages, the Indian Census did record 1,576 rationalized languages as well as 1,796 other mothertongues.
- Caste System: The caste system remains a significant aspect of social organization in traditional Indian society, despite various legal reforms. The 2011 Census records show that Scheduled Castes (SCs) make up 16.6% of the population, while Scheduled Tribes (STs) comprise 8.6%.

- Tribal Communities: India has a significant tribal population, with 705 officially recognized tribes. According to the 2011 Census, the tribal population is approximately 104 million, constituting around 8.6% of the national population.
- Family Structure: Indian society traditionally values joint families, but nuclear families are becoming increasingly prevalent. While 70% of Indian households were nuclear families in the 2011 Census, joint families remain more common in rural areas.
- Marriage Customs: Marriage in traditional Indian society is largely governed by religious and cultural norms. Arranged marriages are common, with 90% of marriages still being arranged, according to a 2018 report by the Indian Human Development Survey.

# 2. What are the technological developments happened in Indian Society?

India's technological advancements have spanned various sectors, influencing its economic, social, and cultural dimensions. It includes:

- Information and Communication Technology (ICT): It includes technologies such as Internet, Artificial Intelligence, Cloud Computing, Big Data, Internet of Things, Augmented Reality, Virtual Reality, etc., driven by improved access to high-speed internet, digital infrastructure, and mobile penetration.
- FinTech (Financial Technology): It includes increased adoption of mobile banking for financial inclusion, digital payments, digital lending platform, use of Blockchain in banking and record-keeping, etc.
- MedTech (Medical Technology): It includes telemedicine and remote consultations (e.g., eSanjeevani initiative of government for online consultation), Electronic Health Record management, use of AI in diagnostics, etc.
- EdTech (Education Technology): It includes adoption of Online Learning Platforms (e.g., SWAYAM Platform), digital classrooms and virtual labs, AI-powered personalized learning, etc.
- E-Governance: It includes use of Aadhar in provisioning of services to citizens, Citizen Service Portals (e.g., MyGov), land record digitization, etc.







# 3. What are the impacts of technology on Indian society?

Technology has had multifaceted impact on Indian society, influencing its economic, social, cultural, and political dimensions. While it has driven progress and development, it has also introduced some challenges.

# 3.1. Impact on different stakeholders in the society

Table 3.1.1. Impact of Technology on Children			
Positive Impacts	Negative Impacts		
<ul> <li>Access to Learning Resources: E-learning platforms like Epathshala provide diverse educational content.</li> <li>Enhanced Creativity and Knowledge: Educational apps and games encourage curiosity and skill development.</li> </ul>	Screen Addiction: Excessive screen time can negatively affect physical and mental health. Example: 60% of children between the age of 5-16 years exhibit behaviours indicative of potential digital addiction.		
<ul> <li>Example: Online Puzzles foster creative problem-solving.</li> <li>Social Interaction Opportunities: Social platforms help children connect and build social skills. Example: Virtual classrooms enable collaboration on projects.</li> </ul>	Exposure to Inappropriate Content: Lack of content moderation can lead children to inappropriate sites. Example: Studies show a rise in accidental exposure to harmful content among children due to online schooling.		
	Cyberbullying: Increased internet access has led to rising cases of cyberbullying among children. Example: With over 33% of children experiencing online bullying, India has the highest prevalence of online harassment.		

Table 3.1.2. Impact of Technology on Women	
Positive Impacts	Negative Impacts
<ul> <li>Economic Empowerment: Access to online job platforms and remote work has created job opportunities for women. Example: The gig economy provides flexibility for women balancing work and family.</li> <li>Access to Financial Services: Fintech platforms improve financial inclusion, helping women manage finances independently. Example: Government schemes like PM Jan Dhan Yojana using technology for women inclusion in financial system.</li> <li>Educational Opportunities: E-learning platforms increase access to education and skill development. Example: According to a report by Coursera Inc, in 2020, women constituted 44% of the total enrolments in online courses offered by digital platforms.</li> </ul>	<ul> <li>Cyber Harassment: Online harassment and abuse disproportionately affect women.</li> <li>Example: According to the NCRB 2022 report, 5.2% of cybercrimes involved sexual exploitation.</li> <li>Privacy and Security Risks: Increased digital exposure can lead to data misuse and privacy issues.</li> <li>Example: Invasive personal data collection by social media platforms.</li> <li>Digital Divide: Limited access to technology in rural areas affects women disproportionately, leaving many without digital skills.</li> <li>Example: women in rural areas have limited access to smartphones and internet connectivity, which can hinder their ability to participate in the digital economy.</li> </ul>

Table 3.1.3. Impact of Technology on Youth	
Positive Impacts	Negative Impacts
<ul> <li>Skill Development: Online courses on platforms like Coursera and Udemy help youth acquire valuable skills.</li> <li>Employment Opportunities: Digital platforms provide freelance and gig work opportunities.</li> <li>Increased Civic Participation: Social media allows youth to</li> </ul>	<ul> <li>Mental Health Challenges: Social media fosters comparison and self-esteem issues.</li> <li>Example: Reports indicate that high social media use correlates with anxiety and depression.</li> <li>Unemployment Due to Automation: Automation reduces</li> </ul>
engage in social issues and advocacy. <b>Example:</b> Social media Platforms amplify youth voices on issues like climate change.	<ul> <li>job opportunities in traditional sectors. Example: Increased automation in manufacturing affects youth employment.</li> <li>Risk of Misinformation: Youth are vulnerable to online misinformation and propaganda.</li> </ul>





Positive Impacts	Negative Impacts	
Access to Healthcare Services: Telemedicine allows elderly individuals to consult doctors remotely. Example: Platforms like Practo provide virtual consultations.	Digital Literacy Challenges: Many elderly individual find it difficult to adapt to new technologies Example: Only 20% of elderly in rural India use smartphones.	
<ul> <li>Social Connectivity: Social media enables elderly individuals to reconnect with family and friends. Example: Platforms like WhatsApp help elderly stay in touch with family.</li> <li>Mental Stimulation: E-learning platforms offer</li> </ul>	Isolation from Family: Increased digital reliance ca lead to less face-to-face interaction, causing isolatio Example: Elderly parents in joint families report feeling neglecte as younger members engage online.	
courses for elderly, helping maintain cognitive health. Example: Programs tailored for seniors on platforms like Coursera.	Increased Fraud Risk: Elderly peopl are often targeted by scammers online Example: Reports of elderly individuals falling prey to phishing and financial scams.	

# 3.2. Impact on different Social Institutions of the society

# 3.2.1. Family

Technology has significantly transformed the dynamics of family structures in India. Here are some key areas of impact:

- Nuclear Families: The rise of nuclear families has become more prevalent due to increased urbanization, globalization, and changing career opportunities.
- Delayed Marriages: Technology has influenced societal norms and expectations, leading to delayed marriages and increased age at first marriage.
- > Changing Gender Roles: Technology has challenged traditional
- gender roles, with women increasingly participating in the workforce and taking on non-traditional roles.
- Emerging Family Structures: New family structures, such as singleparent families, same-sex couples, and blended families, are becoming more visible and accepted.





# Box 3.1: Technology: A precursor to change in Authority and Household Headship in India

Technology has emerged as a potent force, reshaping traditional authority structures and household dynamics in India. It has acted as a precursor to significant changes, particularly in the **roles of women and the distribution of power within families**.

- Access to Information: Technology provides women with access to educational resources and information, challenging traditional gender roles. Online learning platforms facilitate higher education and career advancement.
- Economic Independence: E-commerce and digital platforms empower women to start businesses and generate income, reducing their reliance on male breadwinners.
- Decoupling of Sex and Reproduction: The availability of contraceptives has liberated women from the social obligations of reproduction, enabling lifestyles such as live-in relationships without the immediate expectation of marriage or children.
- Remote Work: The rise of remote work blurs the boundaries between professional and personal life, fostering a more equitable distribution of household responsibilities.
- Questioning Patriarchal Norms: Exposure to diverse perspectives through technology challenges traditional patriarchal norms and societal expectations.
- Breaking Social Barriers: Social media and online communities connect individuals from varied backgrounds, dismantling social barriers and promoting inclusivity.

### 3.2.2. Caste System

Technology is both a bridge and a barrier within India's caste system. While it provides tools that challenge historical caste divisions, it also sometimes creates new avenues for reinforcing traditional structures.

#### Technology weakening the caste system

- Breakdown of the Jajmani System: Technology allows marginalized groups to find work outside traditional caste-based service roles, diminishing the influence of the caste-bound Jajmani (patron-client) system.
  - Example: Online job platforms like Naukri and gig apps like UrbanClap provide service workers direct access to clients, bypassing caste-based intermediaries.
- Digital Sanskritization: Access to online education, skill-building, and economic opportunities has allowed traditionally lower-caste groups to emulate upper-caste lifestyles and values, a modern form of Sanskritization.
- Inter-Caste Marriages: Dating apps and social networks enable interactions beyond caste lines, increasing the rate of inter-caste marriages, especially in urban areas.

#### Technology Strengthening the Caste System

- Echo-Chamber Effect: Social media algorithms often show users content that aligns with their existing interests, leading to caste-based echo chambers that reinforce identity and beliefs.
  - Example: People joining caste-aligned groups on Facebook may repeatedly see posts that reinforce their caste identities, limiting exposure to diverse perspectives.
- Caste-Based Social Media Groups: Social media platforms facilitate the formation of caste-specific groups, reinforcing caste identities and sometimes promoting exclusion.
  - Example: Facebook and WhatsApp groups organized by caste communities can perpetuate intra-caste solidarity and discourage social mixing.

- **Example:** Apps like Bumble and Tinder provide people the freedom to date and marry outside caste constraints, challenging traditional marriage norms.
- Social Media Movements: Social media allows marginalized groups to highlight and advocate against caste discrimination, leading to increased awareness and solidarity.
  - **Example:** Movements like #DalitLivesMatter
- Erosion of Traditional Social Practices: Sociologist M.N. Srinivas, in his concept of Westernization, discussed how exposure to Western ideas through media could lead to the gradual erosion of traditional Indian practices, particularly those related to family structure and social hierarchy.
- Caste-Based Matrimonial Sites: Matrimonial websites allow users to search based on caste, thus upholding caste endogamy and traditional marriage practices.
  - **Example:** Sites like Shaadi.com and Jeevansathi have caste-based search filters, reinforcing the practice of caste-based marriages.
- Data Bias and Profiling: Algorithms on social media and e-commerce platforms may profile users based on caste-related data, perpetuating stereotypes and biases.
- Example: Targeted ads on platforms may use location and community data to push caste-specific content, creating a segmented user experience.





## 4. How the technology is impacting process of Urbanisation and Ruralisation?

Technology plays a critical role in driving both **urbanization** (the movement of people and resources toward cities) and **ruralization** (bringing urban-like development and services to rural areas). Here's how it fuels both processes:

### 4.1. Technology fuelling Urbanization

- Job Opportunities and Economic Growth: Technology-driven industries like IT, e-commerce, and fintech are predominantly based in cities, attracting people from rural areas seeking better employment prospects and salaries.
  - **Example:** Bengaluru, Hyderabad, and Mumbai have become major tech hubs, drawing rural talent for IT and tech jobs.
- Education and Skill Development: Urban areas offer greater access to high-quality, tech-enabled educational institutions, which attracts students from rural areas who seek advanced education and skill-based training.
  - Example: Institutes like IITs and IIMs in urban centers attract students nationwide, many of whom stay in cities postgraduation.

## 4.2. Technology fuelling Ruralisation

- Digital Services and E-Governance: Technology brings essential services like banking, education, and government schemes to rural areas, reducing the need to migrate to cities.
  - Example: Platforms like Common Service Centers (CSCs) in India provide e-governance and digital financial services in rural areas.
- Telemedicine and Healthcare Access: Telemedicine platforms bring urban-quality healthcare to rural residents, allowing remote consultations with city-based doctors and reducing rural-urban healthcare disparity.
  - Example: Platforms like Practo and government initiatives in telemedicine provide rural populations with access to specialized healthcare.
- Agri-Tech and Smart Farming: Agri-tech solutions offer rural farmers real-time data on weather, crop health, and market prices, increasing productivity and income, making rural life more sustainable.

- Healthcare and Infrastructure: Advanced healthcare facilities with specialized hospitals in cities draw rural populations who seek quality medical services and improved infrastructure.
  - **Example:** Urban hospitals with telemedicine services offer quality care, making cities an attractive option for rural families needing advanced healthcare.
- Social Connectivity and Lifestyle: Access to social media and urban digital services exposes rural populations to city lifestyles, fueling aspirations for an urban standard of living.
  - **Example:** Social media and OTT platforms showcase urban lifestyles and opportunities, encouraging rural youth to migrate to cities.
  - Example: Apps like Kisan Suvidha provide real-time data to help rural farmers make informed decisions, reducing migration due to agricultural challenges.
- E-Learning and Skill Development: E-learning platforms enable rural youth to access urban-quality education and skills without relocating, which supports local employment and opportunities.
- Healthcare and Infrastructure: Advanced healthcare facilities with specialized hospitals in cities draw rural populations who seek quality medical services and improved infrastructure.
  - **Example:** Urban hospitals with telemedicine services offer quality care, making cities an attractive option for rural families needing advanced healthcare.
- Social Connectivity and Lifestyle: Access to social media and urban digital services exposes rural populations to city lifestyles, fueling aspirations for an urban standard of living.
  - **Example:** Social media and OTT platforms case urban lifestyles and opportunities, encouraging rural youth to migrate to cities.







# Box 4.1: Jesus in Disneyland: Religion in Postmodern Times

In his book 'Jesus in Disneyland', **David Lyon** examines **how technology**, **particularly media and digital platforms**, **reshapes religious experience and practice** in the postmodern world.

- Modernisation of Religion: With the rise of technology, religious practices are increasingly mediated through television, radio, and online platforms.
- Religious Merchandise: Technology has fueled the commodification of religion, with the proliferation of religious merchandise, souvenirs, and experiences that can be purchased and consumed.
- Tech-Driven Sacred Spaces: Places like "Holy Land Experience" in Florida and "Museum of the Bible" in Washington, D.C., offer immersive religious experiences that blur the lines between entertainment and spirituality.
- Misinformation and Conspiracy Theories: Technology has amplified the spread of religious misinformation and conspiracy theories, often leading to social division and radicalization.
- Declining Church Attendance: The rise of technology has contributed to declining church attendance as individuals seek alternative ways to connect with their faith.

# 5. How the Indian Society is balancing the technology with tradition?

India, a land steeped in **ancient traditions and rich cultural heritage,** is also rapidly embracing technological advancements. This unique juxtaposition has led to a fascinating **interplay between the old and the new.** As technology permeates every aspect of life, Indian society is navigating this complex landscape, seeking to **balance tradition with modernity.** This delicate balancing act unfolds at individual, societal, and governmental levels, shaping the nation's evolving identity.

#### At Individual-level

- Selective adoption: Individuals choose to adopt technology that aligns with their values and traditions. For example, a person might use social media to connect with family and friends while avoiding content that conflicts with their beliefs.
- Digital Detox: Many people practice digital detox, setting aside specific times to disconnect from technology and engage in traditional activities like meditation, yoga, or spending time with family.
- Traditional skill enhancement: Individuals learn and practice traditional skills like crafts, music, or dance, often using technology to document, share, and promote these skills.
- Ethical usage of Technology: People strive to use technology ethically, avoiding cyberbullying, spreading misinformation, and engaging in harmful online activities.
- Mindful consumption: Individuals make conscious choices about the technology they consume, prioritizing content that enriches their lives and avoids excessive screen time. Example: Setting time reminders on Youtube.

#### At Societal-level

- Digital Religious Practices: Indian temples and religious institutions offer online pujas and live-streamed aarti ceremonies. Example: Peter Berger argues that technology enabled the creation of virtual religious communities and digital religious content, allowing individuals to engage with religion without physically attending religious institutions.
- Cultural Preservation through Digital Archives and Libraries: Societal groups and NGOs create online archives of folk songs, dance forms, and regional languages, promoting cultural preservation. Example: The People's Linguistic Survey of India documents Indian languages online.
- Tech-Enabled Tradition: Technology is used to modernize traditional practices, such as online yoga classes, virtual temple visits, and digital preservation of ancient texts.
- Digital Literacy: Efforts are made to promote digital literacy, empowering individuals to use technology responsibly and critically.

Community Engagement: Online platforms are used to foster community engagement, connecting people with shared interests and facilitating knowledge sharing.

#### At Government-level

- 🕨 Digital India for Cultural Heritage Preservation: cultural preserve heritage, Digitization efforts to such monuments, manuscripts, and artwork. as Scheme: National Mission on Libraries and Digital India program for heritage.
- 🕨 Skill India Initiative for Traditional Craft and Handloom Promotion: Programs to upskill artisans and digital in traditional crafts integrate skills. Scheme: PM Kaushal Vikas Yojana (PMKVY) with courses for handicrafts and weaving.
- E-learning Platforms for traditional knowledge: Government e-learning platforms like SWAYAM offering courses on Sanskrit, classical arts, and traditional knowledge.
- AYUSH integration in mainstream healthcare: Promotion of traditional health practices like Ayurveda and Yoga alongside modern medicine. Scheme: AYUSH Mission and AYUSH Health and Wellness Centres.
- Support for E-Commerce platforms to boost artisan economy: Government collaborates with e-commerce platforms to allow artisans to sell their goods digitally. Scheme: GeM (Government e-Marketplace) facilitates online sales for artisans.
- Cybersecurity measures for safeguarding digital heritage: The government implements cybersecurity protocols to protect digital archives of cultural heritage, preventing data breaches and unauthorized access to culturally sensitive information under various policies and statutes like the Digital Personal Data Protection Act, 2023.





# 6. How Indian Society can better adapt to technological advancements?

The impact of technology on Indian society is profound and multifaceted, shaping various aspects such as communication, education, health care, and governance. To maximize the benefits of technological advancements while mitigating potential drawbacks, several specific strategies and best practices can be adopted:

- Bridging the digital divide: Expand broadband connectivity to underserved regions, subsidize or incentivize the production and distribution of affordable digital devices, conduct community-based campaigns and workshops on digital literacy, etc.
- Promoting Ethical Use of Technology: Establish frameworks for responsible use of technology, focusing on data privacy, digital rights, mandating public disclosure of how algorithms influence decision-making, strengthen fact-checking mechanisms to curb misinformation, etc.
  - **Example: The OECD** has developed **principles for the ethical use of AI**, focusing on transparency, accountability, and human-centered design.
- Mitigating job displacement and automation: Strengthen state and corporate initiatives for skill development in emerging fields like AI, robotics, and renewable energy, exploring the option to provide universal safety nets for displaced workers, promote human-centric AI development that augment human abilities rather than replace them, etc.
- Supporting Startups and Innovation Hubs: Provide mentorship and funding through government and private sector partnerships to support startups that focus on social impact, such as health tech or agri-tech solutions.
- Ensure Mental-health and social well-being: Digital detox campaigns to promote healthy screen-time habits, regulate addictive features and restrict exploitative design practices, like endless scrolling, leverage technology (e.g., telemedicine and apps) to provide accessible mental health resources, etc.
- Implementing Smart Governance: Utilize technology for efficient service delivery, such as e-governance platforms that streamline processes like licensing, permits, and public grievance redressal.
  - **Example:** Adopt a **citizen-centric design for digital services**, ensuring user-friendly interfaces and multi-language support to cater to diverse populations.
- Sustainable Technology Practices: Incentivize the adoption of energy-efficient devices and renewable energy solutions, promote circular economy through reuse, refurbishing, and recycling practices in technology manufacturing.











# Conclusion

World Bank emphasizes the future of technology and society hinges on a collective commitment to harnessing technology for the greater good. By prioritizing inclusivity, ethical standards, and sustainability, we can create a technological landscape that not only enhances economic growth but also upholds social values and improves the quality of life for all individuals.





# **TOPIC AT A GLANCE**

# Technology's Role in Redefining Indian Society

India's technological advancements have transformed society, **with 954.40 million internet users as of March 2024.** This growth has fuelled sectors like IT, e-Commerce, and FinTech while reshaping social structures, enhancing social mobility, and introducing challenges like the digital divide and evolving cultural norms.



### Features of Traditional Indian Society

- ← Multi-religious: India hosts diverse religions, with Hinduism (79.8%) and Islam (14.2%) being predominant (2011 Census).
- **Multi-lingual:** Recognizes 22 scheduled languages and thousands of dialects.
- Family Structure: Joint families are traditional, though nuclear households (70% in 2011 Census) are rising.



# Technological Developments in Indian Society

- ICT: Growth in AI, IoT, Big Data, increased mobile internet penetration, etc.
- **FinTech:** Adoption of digital payments, mobile banking, blockchain and cryptocurrency, etc.
- **MedTech:** Expansion of telemedicine, AI diagnostics, electronic health records, etc.
- **EdTech:** Use of online learning platforms, virtual labs, AI-driven education, etc.
- ➔ E-Governance: Digitized services through Aadhar, MyGov Portals, land record systems, etc.



#### Impact of Tech on Different Stakeholders in Society

#### Children

- **Positive Impacts:** Access to e-learning platforms like Epathshala, enhanced creativity via educational apps, virtual social interaction opportunities, etc.
- Positive Impacts: Economic empowerment through Gig jobs and financial inclusion through FinTech, increased access to education, etc.
- ● Positive Impacts: Skill development via online platforms, gig economy enabling freelance work, social media amplifying civic participation, etc.
- Negative Impacts: Mental health issues from social media, job losses due to automation, vulnerability to misinformation, etc.
   Elderly Population
- Positive Impacts: Access to telemedicine, social connection through platforms like WhatsApp, etc.
- **Negative Impacts:** Difficulty adapting to technology, Isolation due to reduced face-to-face interaction, etc.

# Way Forward

- Bridge Digital Divide: Expand internet access and promote affordable digital devices.
- Promote Ethical Tech Use: Strengthen frameworks for data privacy, transparency, and fact-checking.
- Ensure Mental Health: Encourage healthy tech habits and leverage telemedicine for mental well-being.
- Smart Governance: Streamline services with user-friendly e-governance platforms.

# Impact of tech on Different Social

#### Family

- Rise in nuclear families due to urbanization and globalization.
- **Delayed marriages** influenced by shifting societal norms.
- Changing gender roles as women join the workforce in nontraditional roles.
- **Emerging family structures,** including single-parent and same-sex families.

Caste System

- Weakened by Technology: Breakdown of caste-based job systems through gig platforms, inter-caste marriages encouraged by dating apps, Social media movements raise awareness against caste discrimination (#DalitLivesMatter), access to education and economic opportunities fosters "Digital Sanskritization", etc.
- ● Reinforced by Technology: Social media echo chambers perpetuating caste identities, caste-specific groups and matrimonial sites, digital algorithms perpetuate caste-related profiling through targeted ads, etc.



- At Individual Level: Selective adoption of technology, Digital Detox by engaging in traditional activities like yoga and meditation, etc.
- At Government Level: Cultural Heritage Digitization through program like Digital India to preserve monuments and manuscripts, skill development through initiatives like PMKVY to support artisans with digital and traditional skills, etc.

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### **Boxes and Tables**

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